



TOF Srl has defined and adopted this Quality Assurance Policy, in line with its own business goals, with regards to **Planning and manufacturing of taps and fittings, emergency showers, valves, components for dispensing equipment, chemical labs and for the industry.**

Our Management considers quality assurance a primary goal to be achieved and enhanced with determination as we strongly believe in its importance in terms of growth and development of our Staff, Clients, Vendors and, more in general, the Community.

To achieve such goal **TOF Srl** intends to:

- work on a regular basis according to the provisions set forth by our Quality Assurance System in compliance with the UNI EN ISO 9001:2015 standard
- keep improving the management of in-house processes by engaging and constructively cooperating with its entire staff

We believe we can become more competitive and increase our partners' satisfaction by constantly and continuously monitoring and improving our professional performance.

In line with the policies we have always supported, we consider every single asset essential and inalienable. Constant commitment is key for this type of engagement, both by our Management and the entire firm, to motivate collaborators through supporting initiatives aiming at gradually eliminating possible non-compliances.

TOF S.r.l. pursues the above by adopting the following measures:

- Definition and periodical review of the goals expressed as measurable indicators for product Quality and collaborators
- Data collection and analysis for constant improvement
- Evaluation of Clients' needs to meet their requirements at best and be competitive on the market
- In-house work compliance with applicable compulsory requirements, regulations and law provisions for a top-quality product
- Pledging to provide the human and instrumental resources required, including technical and financial resources, aimed at establishing, efficiently preserving and improving our Quality Assurance System
- Promotion of a proper level of awareness and training for our staff and suppliers/contractors
- Establishment and constant application of system verification, control and non-compliance management procedures

TOF Srl confirms its determination in ensuring periodical review of:

- Compliance and flawless execution of all activities planned and described as well as the entire Quality Assurance System to guarantee its continuous efficacy
- Achievement level of Quality assurance goals

- Quality Assurance Policy to assess compliance of the entire organization with the planned goals
- Consultation, open communication and proper engagement with every Staff member and Party subject to our Quality Assurance Policy so as to motivate them in achieving shared goals

Specifically, **TOF Srl** sets various goals, all available from the Quality Assurance System Manager at tof@tofin.com, copy of document M55, GOALS AND IMPROVEMENT PROGRAM.

Copy of the Quality Assurance System Guide is also available for additional information on context and purpose.

This document is handed out to our staff and, upon request, to clients, suppliers and other parties concerned.

San Maurizio D'Opaglio, 01.23.2019

The Management

